



— APPAREL —

exchange & returns

Sample form for the buyer's withdrawal from the purchase contract (Section 1820 (1) (f) of the Civil Code)
(fill in this form and send it back only if you want to withdraw from the purchase contract)

First name and surname of the buyer
Phone number
Email

Withdrawal from the Purchase Agreement notice:

I hereby declare that I withdrawal from the purchase
Order / Invoice Number
Order Date

Please mark below whether you require an exchange of the returned goods for other goods or you are not interested in the exchange and want to refund the purchase price of the goods.

I would like to return the goods and I want to exchange it for other goods, namely:

How it works step-by-step:

1. Create an order with a new goods you would like to exchange the previous goods for.
2. Choose your shipping method and select "cash on delivery" payment method.
3. Before confirming your order, type "EXCHANGE" in the note field.
4. Finally, add the new order number to this form.

Your New Order Number:

5. Put the form in the package with the goods you are returning and send it to us by registered mail. When returning the goods, the customer pays the shipping fee.
6. As soon as your goods arrive to our address, we will make an exchange of the goods based on your request, adjust the values on the invoices. If more expensive, any additional charges for the new goods will be paid on delivery, in cash. Package with the new goods will be shipped for free.

I am returning the goods and I am not interested in exchanging for any other goods.

Product name:
Return Reason:
.....

The purchase price should be returned:

1. to the bank account (if paid by COD)
account number / bank code
2. as a credit for the next purchase equal to the returned goods purchase price (we will send you a code which can be used for one year)

Note: If the order was paid by PayPal or CreditCard, the purchase price return will be paid the same way.

.....
date

.....
signature